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NEW BUSINESS | BRYANT CONCIERGE

Concierge service aims to provide relief to busy lives

A new private concierge service will help busy people with errand- running, Internet research or even waiting for repairmen or deliveries.



BY JULIE LANDRY LAVIOLETTE
SPECIAL TO THE MIAMI HERALD
Joyce Bryant sells a precious commodity to people: time to savor life's important moments.

Her business, Bryant Concierge, offers errand services such as grocery shopping, picking up prescriptions or dropping off dry cleaning. It offers waiting services, such as when a repairman needs to come to your home. It also offers Internet research services for people who want to make a purchase or plan a trip but don't have time to do their own research.

"I ask people, 'How much is your time worth? How much is your time with your kids worth?'" said Bryant, a Davie resident. "We do the mundane things so people will have time for the important things in their lives."

Bryant opened her business several months ago and has one assistant. She is licensed and

bonded and will complete a background check with anyone who works with her to ensure the safety of her clients.

Bryant said she aims her services to the elderly, along with working professionals, busy moms and others caught up in constant errands.

"A lot of moms spend their weekends dragging the kids around running errands, then it's back to work on Monday," she said. "People are too busy running around doing the to-do's of life."

The fee is \$45 an hour, which is charged in 15-minute increments. A reduced rate of \$28 to \$35 an hour is offered to clients who contract for a minimum number of hours. Some services, such as grocery shopping, are charged a percentage of the bill, rather than an hourly rate.

Bryant, who has worked in importing and exporting, accounting and automotive businesses, said she has basically solved problems for others for most of her working life.

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She came up with the idea for a concierge service when she was traveling a lot for work and couldn't file her homestead exemption on time.

The lapse cost her thousands of dollars.

Bryant Concierge is open weekdays from 9 a.m. to 6 p.m. and on weekends and evenings by appointment. Visit www.bryantconcierge.com or call 954-294-7837.

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